



# C-Email Service (Shore to Ship)

messages via e-mail to Inmarsat-C terminals

Using the Inmarsat-C Internet gateway service makes it easy to send e-mail to and from Inmarsat-C terminals, such as vessels at sea.

## What Does Universat C-Email Offer?

C-Email is our convenient and efficient gateway service between the Inmarsat-C network and Internet e-mail. With a minimum of effort and cost, you can send messages to any Internet e-mail user and they can as well send messages to your Inmarsat-C terminal.



## Benefits

- Direct link between two worldwide networks; the Inmarsat-C satellite network and Internet email
- No additional hardware or software is needed
- Landline costs are eliminated
- Unlike messages sent on telex or fax, the receiver can immediately further process the emailed material
- Overhead of messages sent in HTML mode will be stripped from the message to reduce costs
- Possible to send e-mail in 5 bits, 7 bits or 8 bits in both directions

- Data Reporting / Position Reporting and Polling also available using e-mail
- FleetNET and SafetyNET functionality option
- Virus control at our Internet gateway
- We provide an UDI (Unsuccessful Delivery to Internet notification) when a message could not be delivered to the final Internet e-mail destination
- Price benefits. Stratos C-Email service is very convenient for sending short messages with no special formats
- Worldwide coverage and 24 hour Customer Services Centre ready to assist you.





# Registration

To register for C-Email, please contact Universat Customer Services <u>customer.services@universatitalia.it</u>: to send in your completed registration form. You will receive confirmation and instructions once you have been registered.



Note that it is not necessary to register the ID of your Inmarsat-C terminal in order to send messages from shore to ship. A subscriber can register an e-mail address, e-mail domain or receive a username and password (registered User name) in order to use any e-mail address for sending messages.

# Gestione e configurazione del servizio C-Email

The service can be activated and managed in two optional modes:

#### Option A - Email/Domain

Authentication by using email (one or more email addresses) or domain/s enabled

#### Option B - User e Password

Authentication by using Username / Password, (any email address is enabled for sending messages)

# Charges

C-Email charges are global. Prices are in USD per 256 bits (32 bytes, where one character, line feed or carriage return equals one byte). A Positive Delivery Notification (PDN) is included in the price for fixedto-mobile messages. Negative delivery notifications (NDN) are free of charge.

## C-MAIL | Airtime

FIXED-to-MOBILE (Shore to Ship)	Fatturazione	Rate
Direttrice	Unià	US\$ (IVA esc.)
Internet E-Mail (applicato ad ogni indirizzo)	256 bits	\$0,19
Altri servizi (Fixed-to-Mobile)		
Telex/Data/Fax/PSTN (Data) (applicato ad ogni indirizzo)	256 bits	\$0,21
FleetNet	256 bits	\$0,59
SafetyNet (IMO)	256 bits	\$0,15
Positive Delivery Notification (PDN)	256 bits	\$0,21





## Additional information

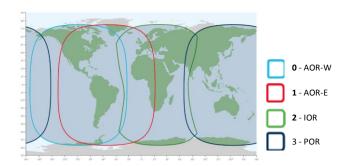
## **Service Description**

The C-email Service is available for business users and provides worldwide communications between Inmarsat-C terminals and Internet e-mail accounts and vice versa. Users of Internet need a prior C-email registration before being able to communicate to Inmarsat-C terminals.

## **Ship to Shore Email**

All mobile Inmarsat-C users can benefit from the C-email service, without a separate registration.

This service is available via Special Access Codes 28 or EMAIL when logged on to LES x12 or x02. (x = Ocean region)



#### **Cost Control and Attachments**

C-email is a very convenient service when dealing with relatively short messages. Attachments are possible, however this can significantly increase your message cost. In order to allow you to keep your cost under control, Universat offers you the possibility of choosing whether you want to be able to send attachments or not. Please be aware that this choice applies to all messages you send.

## **C-email Registration**

The C-email service requires a direct billing relationship with Universat. For new customers, Universat reserves the right to perform a preliminary financial check. Universat charges no administrative handling fees. Each month the registered customer will receive a specified bill. Following the approval of the application the registered customer will receive a confirmation letter. Customers will only have access to those services for which they are registered.

## **C-email charges**

There are no registration or ongoing subscription fees for this service. For current rates, please visit our website or contact your Inmarsat Sales Manager or Customer Services.

All charges are expressed in US dollars (USD) per block of 256 bits (approximately 30 characters). European customers will be billed in EURO.