



AmosConnect™ 8

Installation Guide

Version 2.0

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2. Welcome to AmosConnect 8

The AmosConnect 8 software from Inmarsat is the next generation of our existing AmosConnect solution, integrating email and information distribution into a single, comprehensive messaging system. This user-friendly, yet highly sophisticated solution can be tailored to meet the mobile connectivity needs of vessels ranging from small yachts to large commercial fleets.

In order to use this application it is necessary to first install the AmosConnect software to a PC which has sufficient Microsoft Windows User Rights and approximately 200 MB of free disk space. This computer will also be required to have access to a data connection with TCP/IP or dial-in capability, as well as, a compatible Internet browser so that the application may connect to and exchange email with the AmosConnect hub. The AmosConnect hub is the email server which exchanges messages and is located within the Inmarsat Land Earth Station (LES) at Burum, in the Netherlands.

Once installed, the AmosConnect 8 software may be used as a complete messaging and information management system with features that include:

- > WebMail – The AmosConnect WebMail provides access to a complete messaging solution for use by authorized personnel. User accounts may be managed to provide normal or administrative access levels which ensure that only administrator accounts use the data connection. This is designed to reduce the risk of unwanted or malicious use while still providing messaging access for all users.
- > Current Position – The current GPS position, including the heading and speed, is retrieved from the satellite terminal which is used for the data connection.
- > Company News – This area uses Really Simple Syndication (RSS) formatted files to provide up-to-date news which may be managed by companies or individuals with the assistance of the AmosConnect Online Utilities.
- > Company Announcements – This area uses Really Simple Syndication (RSS) formatted files to provide up-to-date announcements which may be managed by companies or individuals with the assistance of the AmosConnect Online Utilities.
- > Documents - The documents area may be managed with the AmosConnect Online Utilities and is able to handle a wide array of file formats.
- > Weather – This area uses Really Simple Syndication (RSS) formatted files to provide up-to-date weather forecasts and may be managed by companies or individuals with the assistance of the AmosConnect Online Utilities.
- > Bookmarks – The Bookmarks (websites) area allows access to websites which consume much less data than average websites. These websites are accessible with the click of a button and assist to reduce data usage while still providing access to various websites, such as, Communication/Information,

Business/Banking, Portals/Communities, News/Search, Weather/Miscellaneous, Sports/Entertainment, etc.

- > Forms – This allows companies or individuals to create forms for their users which may be completed by personnel and returned, via email, in a standardized format.

All above mentioned features are accessible via the “AmosConnect - Home” page which is the start page of the software. The software is fully customizable and may be managed by companies or individuals as necessary to ensure access to personalized information.

3. Software Installation

The below guide provides step-by-step instructions on the left side which will assist to guide through the installation and configuration procedures with a screenshot of each window on the right side for reference.

Please note that any questions or concerns regarding the AmosConnect software installation below should be directed to Inmarsat Customer Support as per the above-listed contact details so that they may be addressed accordingly.

<p><u>Step #1:</u></p> <p>To start the installation wizard, double-click the "AmosConnect 8.exe" file or, if this software is located on a CD, insert the CD which has been provided.</p> <p>The AmosConnect 8 menu will then launch, however, if it does not we may start the installation program manually in the following steps:</p> <ol style="list-style-type: none">1. Double-click the "My Computer" icon from the desktop and locate the CD drive (normally D:\)2. Locate the "AmosConnect 8.exe" file and double-click it. <p>If successful, the Installation Wizard will now begin by copying files to your computer from the installer package (as shown at right).</p>	
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Step #2:

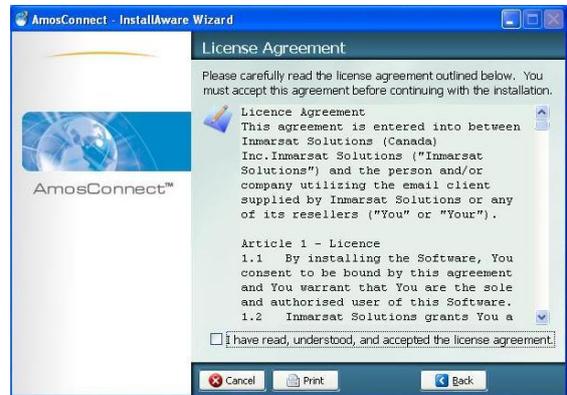
The "AmosConnect 8 - InstallAware Wizard" will then welcome you. To continue with the installation, press the "Next" button.



Step #3:

The terms of the license agreement will then be displayed. These will need to be accepted in order to proceed with the installation.

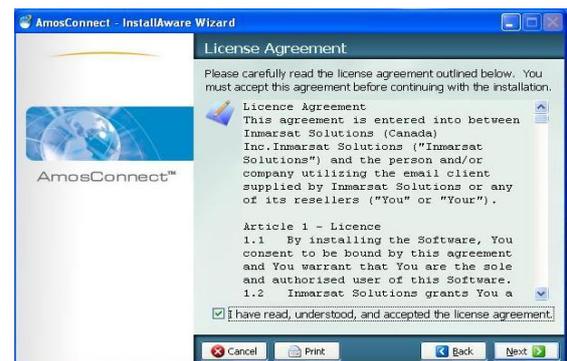
Once the terms have been reviewed, select the "I have read understood, and accepted the license agreement" checkbox which will then place a checkmark in this box.



Step #4:

Once the checkbox has been selected the "Next" button will appear. Click this button to continue with the Installation Wizard.

Note: Please consider the environment before printing the License Agreement as it may be read and understood on screen.



Step #5:

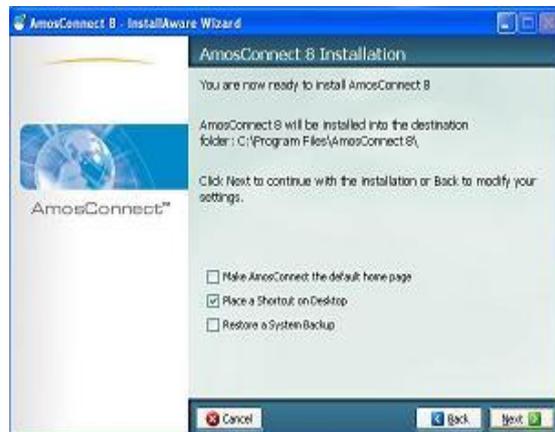
The InstallAware Wizard will then display that the AmosConnect software is now ready to install.

The "Place a Shortcut on Desktop" checkbox may be selected, if so desired, but is an optional selection.

Also, the "Make AmosConnect the default home page" checkbox may be selected, if so desired, but is an optional selection.

In the same manner, the "Restore a System Backup" checkbox may be selected, if so desired, but is an optional selection.

Click the "Next" button to begin the installation of the AmosConnect software.



Step #6:

We will now need to specify the location where the AmosConnect 8 software should be installed.

Once the destination path is specified, click the "Next" button to proceed with the InstallAware Wizard.

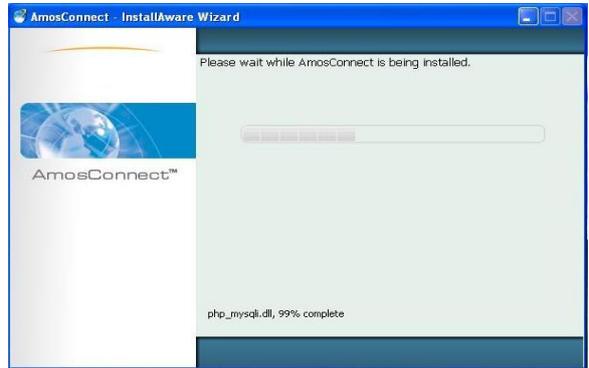
Note: An alternate location may be specified by advanced users; however the default path is strongly recommended:
C:\Program Files\AmosConnect 8



Step #7:

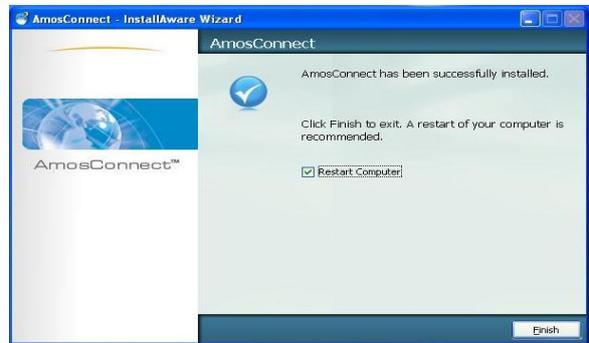
The InstallAware Wizard will then display the “Installing...” screen and the AmosConnect software will be installed on your computer.

Please wait while the installation completes as this may take a few minutes.



Step #8

Upon completion, the InstallAware wizard will prompt to “Restart Computer”; in fact, Inmarsat Customer Support recommends restarting the PC.



4. Software Configuration

After restarting the PC, double-click the AmosConnect 8 shortcut on the desktop to begin the AmosConnect Setup Wizard which will assist to configure the software.

This wizard has two options:

- > Create a new Post Office – selecting this option will assist to configure the primary AmosConnect user account (admin) for use with the software; or
- > Migrate from an existing Post Office – selecting this option allows an existing AmosConnect database to be used.

If selecting the “*Create a new Post Office*” option then please follow the below procedure; otherwise, please continue to the “*Migrate from an existing Post Office*” section below.

4.1 Create a new Post Office

Step #1:

Once the installation has completed, the AmosConnect Setup Wizard window is displayed. To create a new AmosConnect Post Office, select "Create a new Post Office" and click the "Next" button.



AmosConnect inmarsat

Welcome to AmosConnect 8!

This configuration assistant helps you setup your AmosConnect 8 installation, also referred to as a "Post Office". The assistant will guide you through the license options, account creation and satellite terminal configuration.

First, please choose whether you want to install a new Post Office or want to migrate from an existing one:

Create a new Post Office

Migrate data from an existing Post Office

Next >

Step #2:

The "New Post Office" window is then displayed.

Post Office Name – The name used to identify your AmosConnect Post Office. This is usually the name of the vessel, department, corporation, etc.

If the user has a license, she or he may tick the "I have a license" radio button.



AmosConnect inmarsat

New Post Office

Post Office Name

I have a license

I don't have a license

< Previous Next >

Step #3:

The "Upload License File" window is then displayed.

Read license file – The "Browse" button may be used to locate an existing AmosConnect license file from a previous AmosConnect 8 installation (if available).

Post Office ID – This is a specific ID which identifies the AmosConnect Post Office which will be used.

NOTE: This is usually in the format



AmosConnect inmarsat

Upload License File

Read license file... Browse... Upload

If your license details are available in a text file, setup can try to read that file.

Post Office ID

License Key

Gateway Password

< Back Next >

“AXXXXX” but may be different depending on the registration information.

License Key – This is the 32-character license key used to enable the licensed features of the AmosConnect software and is included with your license details.

Gateway Password – This is the password used to authenticate connections (message exchanges) with the AmosConnect hub and is included with your license details.

Once entered, click the “Next” button to proceed with the creation of a new AmosConnect 8 database.

Step #4:

All AmosConnect 8 installations *must* have an Administrator account. Although the “Mailbox ID” may not be changed, other settings may be customized as follows:

Display Name – In this field, “Administrator” is set by default as this will be the primary (Administrator) account.

Mailbox ID – In this field, the “ADMIN” mailbox is set and may not be changed because it is a required mailbox.

Internet Email Address – In this field, enter the email address for the primary (Administrator) account.

Password – In this field, a password may be specified for the “ADMIN” account.

The screenshot shows the 'New Administrator Account' configuration page in AmosConnect. At the top, there are logos for AmosConnect and inmarsat. Below the title, a note states: 'You must create an administrator account. This account cannot be deleted. It is recommended that you use "ADMIN" as the mailbox ID.' The form contains the following fields:

- Display Name: Administrator
- Mailbox ID: ADMIN
- Internet Email Address (e.g. johndoe@amosconnect.com): ADMIN.A38115@amosconnect.com
- Password (Maximum of 8 characters): [Empty]
- Confirm Password: [Empty]
- Mailbox size (MB) (set to 0 for unlimited): 0
- Send data limit per day (KB) (set to 0 for unlimited): 0
- Send message limit per day (set to 0 for unlimited): 0
- Maximum sent message size (KB) (set to 0 for unlimited): 0
- Delete mail older than X days (set to 0 to prevent deleting): 0

Confirm Password – In this field, if a password has been specified, confirm the password for the “ADMIN” account.

Mailbox size (MB) – In this field, a maximum size for the mailbox may be set.

Send data limit per day (KB) – In this field, a daily outgoing size limit may be set.

Send message limit per day – In this field, a daily message limit may be set.

Maximum sent message size – In this field, we specify a maximum size for messages in KB.

Delete email older than X – In this field, we specify a maximum duration for emails on the mailbox.

Click the “Next” button to proceed with the creation of the new Post Office.

AmosConnect inmarsat

New Administrator Account

You must create an administrator account. This account cannot be deleted. It is recommended that you use "ADMIN" as the mailbox ID.

Display Name	<input type="text" value="Administrator"/>
Mailbox ID	<input type="text" value="ADMIN"/>
Internet Email Address (e.g. jdoe@amosconnect.com)	<input type="text" value="ADMIN.A38116@amosconnect.com"/>
Password (Maximum of 8 characters)	<input type="password"/>
Confirm Password	<input type="password"/>
Mailbox size (MB) (set to 0 for unlimited)	<input type="text" value="0"/>
Send data limit per day (KB) (set to 0 for unlimited)	<input type="text" value="0"/>
Send message limit per day (set to 0 for unlimited)	<input type="text" value="0"/>
Maximum sent message size (KB) (set to 0 for unlimited)	<input type="text" value="0"/>
Delete mail older than X days (set to 0 to prevent deleting)	<input type="text" value="0"/>

Step #5:

Click the “Create Post Office Database” button to create a database using the details you have entered previously.

AmosConnect inmarsat

Create Post Office Database

Your Post Office database is ready to be created. Use the "Back" button to go back and review or edit your information before proceeding.

Step #6:

You're all done! You can choose to "Log in to AmosConnect 8" now or proceed to "Configure Terminals and Connection" for use with a satellite terminal.

NOTE: The "Configure Terminals and Connections" is also available from the "Settings" section once logged in.



4.2 Migrate from an existing Post Office

Step #1:

To upgrade from any classic version (i.e. versions prior to 8.x) of AmosConnect to AmosConnect 8.x, select the "Migrate data from an existing Post Office" radio button and click the "Next" button to continue.

Note: Migration from a prior AmosConnect 8.x to AmosConnect 8.4 version takes place automatically during installation.



Welcome to AmosConnect 8!

This configuration assistant helps you setup your AmosConnect 8 installation, also referred to as a "Post Office". The assistant will guide you through the license options, account creation and satellite terminal configuration.

First, please choose whether you want to install a new Post Office or want to migrate from an existing one:

Create a new Post Office

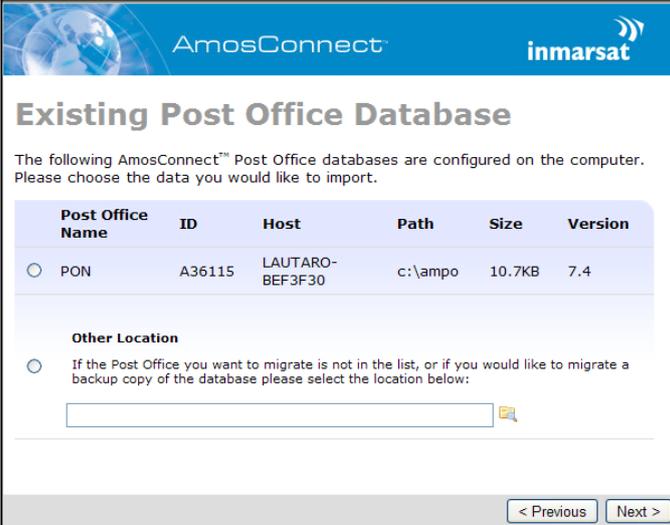
Migrate data from an existing Post Office

Next >

Step #2:

AmosConnect 8 will scan the PC for available databases from previous versions. If a database is located, it may be migrated for use in AmosConnect 8 by selecting the database you would like to migrate and clicking the "Next" button. Also, it's possible to migrate post office databases from other locations on the computer.

Click "Next" to proceed.



Existing Post Office Database

The following AmosConnect™ Post Office databases are configured on the computer. Please choose the data you would like to import.

Post Office Name	ID	Host	Path	Size	Version
<input checked="" type="radio"/> PON	A36115	LAUTARO-BEF3F30	c:\ampo	10.7KB	7.4

Other Location

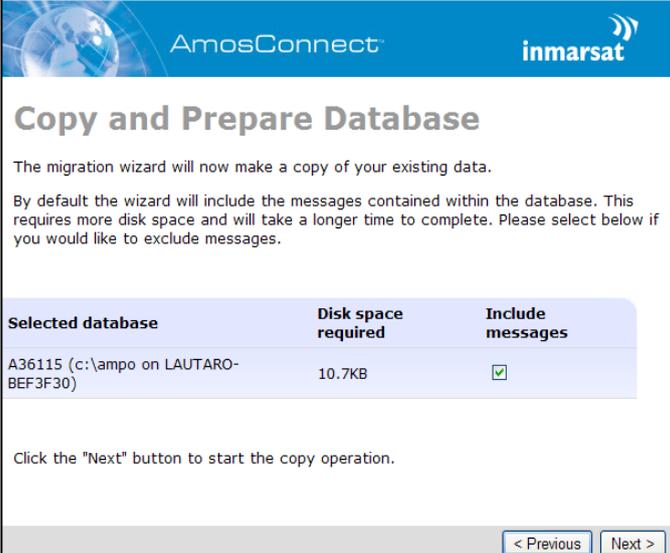
If the Post Office you want to migrate is not in the list, or if you would like to migrate a backup copy of the database please select the location below:

< Previous Next >

Step #3:

Next, the system prepares itself for making a copy of the selected database, the "Include Messages" checkbox allows including the messages on the selected database in the copy.

Click "Next" to proceed.

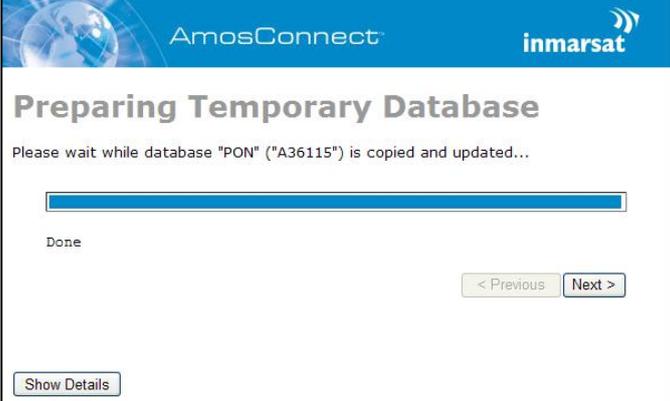


The screenshot shows the 'Copy and Prepare Database' step of the AmosConnect migration wizard. The header includes the AmosConnect logo and the Inmarsat logo. The main heading is 'Copy and Prepare Database'. Below the heading, there is explanatory text: 'The migration wizard will now make a copy of your existing data. By default the wizard will include the messages contained within the database. This requires more disk space and will take a longer time to complete. Please select below if you would like to exclude messages.' A table lists the selected database: 'A36115 (c:\ampo on LAUTARO-BEF3F30)' with a disk space requirement of '10.7KB' and an 'Include messages' checkbox that is checked. Below the table, it says 'Click the "Next" button to start the copy operation.' At the bottom right, there are '< Previous' and 'Next >' navigation buttons.

Selected database	Disk space required	Include messages
A36115 (c:\ampo on LAUTARO-BEF3F30)	10.7KB	<input checked="" type="checkbox"/>

Step #4:

Next, the system copies and updates the database. The progress bar graphically represents the progress percentage. The user may click on 'Show Details' to view the items that are being copied/updated. Once it is done, click "Next" to proceed.



The screenshot shows the 'Preparing Temporary Database' step of the AmosConnect migration wizard. The header includes the AmosConnect logo and the Inmarsat logo. The main heading is 'Preparing Temporary Database'. Below the heading, there is a message: 'Please wait while database "PON" ("A36115") is copied and updated...'. A progress bar is shown, which is currently at 100% and labeled 'Done'. Below the progress bar, there is a 'Show Details' button and '< Previous' and 'Next >' navigation buttons.

Step #5:

Next, the system looks for mailboxes in the database. The user has the option to select the data to be imported. The user may select the required items by ticking the checkbox adjoining each item. The user has to write a valid email address.

Click "Next" to proceed.

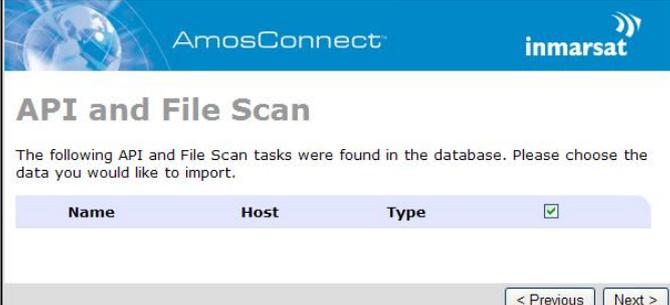


The screenshot shows the AmosConnect interface for configuring mailboxes. At the top, there is a header with the AmosConnect logo and the Inmarsat logo. Below the header, the title "Mailboxes" is displayed. A message states: "The following mailboxes were found in the database. Please choose the data you would like to import." A note follows: "NOTE: The existing passwords will be preserved for each account and it will be possible to change roles and privileges once AmosConnect™ has been configured." Below the note, there is a dropdown menu for "System Administrator Mailbox" with "ADMIN" selected. The main section is titled "Additional Mailboxes" and contains a table with columns: ID, Name, Address, Role, and a checkbox. The table has one row: "ADMIN Administrator" with a red-bordered input field for the address containing the text "Enter email address" and the role "Administrator" with a checked checkbox. At the bottom right, there are navigation buttons: "< Previous" and "Next >".

Step #6:

Next, the system looks for the API and File Scan task that are present in the database. The user has the option to select the data to be imported. The user may select the required items by ticking the checkbox adjoining each item.

Click "Next" to proceed.

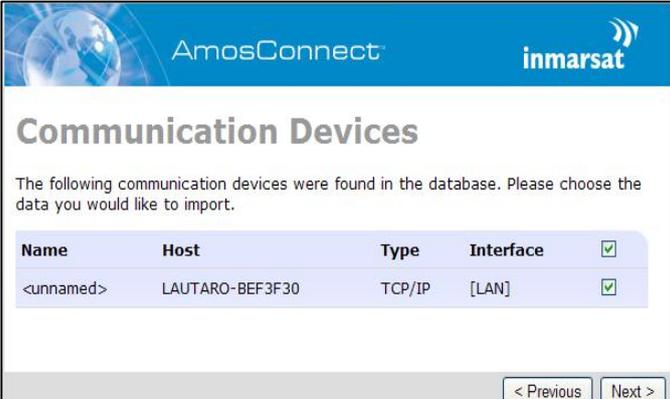


The screenshot shows the AmosConnect interface for configuring API and File Scan tasks. At the top, there is a header with the AmosConnect logo and the Inmarsat logo. Below the header, the title "API and File Scan" is displayed. A message states: "The following API and File Scan tasks were found in the database. Please choose the data you would like to import." Below the message is a table with columns: Name, Host, Type, and a checkbox. The table is currently empty. At the bottom right, there are navigation buttons: "< Previous" and "Next >".

Step #7:

Next, the system looks for the Communication Devices that are present in the database. The user has the option to select the data to be imported. The user may select the required items by ticking the checkbox adjoining each item.

Click "Next" to proceed.



The screenshot shows the AmosConnect interface for configuring communication devices. At the top, there is a header with the AmosConnect logo and the Inmarsat logo. Below the header, the title "Communication Devices" is displayed. A message states: "The following communication devices were found in the database. Please choose the data you would like to import." Below the message is a table with columns: Name, Host, Type, Interface, and a checkbox. The table has one row: "<unnamed> LAUTARO-BEF3F30 TCP/IP [LAN]" with checked checkboxes in the last two columns. At the bottom right, there are navigation buttons: "< Previous" and "Next >".

Step #8:

The next screen lists all the settings which will be used to configure the system:

- > Post Office data
- > Mailboxes
- > AFT tasks
- > Terminals and Connection Profiles

The user may click 'Previous' to modify any of the settings or click "Confirm" to proceed.

AmosConnect inmarsat

Create Post Office

The wizard is now ready to configure the system with the following settings...

Post Office

Post Office ID: A36115
License: 49380182-4251DF04-617E8FC7-4E35CC27
Maximum number of mailboxes: 5
Administrator's mailbox: ADMIN

Mailboxes

ADMIN: "Administrator" <admin.a36115@amosconnect.com>
[Administrator]

AFT Tasks

Terminals and Connection Profiles

TCP/IP device "<unnamed>" on LAUTARO-BEF3F30 (Local Area Network)

Click "Confirm" to configure the system with these settings or "Previous" to go back and change your selections.

< Previous Confirm

Step #9:

Next, the system is configured and ready to use. The screen provides a summary of all the items that have been successfully configured (marked by a green tick). Items that failed migration will be marked by a red cross, if any.

Click "Next" to proceed.

AmosConnect inmarsat

Create Post Office

The system is now configured and ready to use.

Post Office

Post Office ID: A36115
License: 49380182-4251DF04-617E8FC7-4E35CC27
Maximum number of mailboxes: 5
Administrator's mailbox: ADMIN ✓

Mailboxes

ADMIN: "Administrator" <admin.a36115@amosconnect.com>
[Administrator] ✓

AFT Tasks

Terminals and Connection Profiles

TCP/IP device "<unnamed>" on LAUTARO-BEF3F30 (Local Area Network) ✓

Click "Next" to continue.

< Previous Next >

Step #10:

In the next screen, the user has the option to select the data to be imported. For each account, the user may choose to import private contacts, shared contacts, and messages. The user may also import messages based on a specific time range.

Finally, the user can choose to which mailbox the public folders will be imported to.

Click "Confirm" to proceed.

ID	Name	Private Contacts	Shared Contacts	Messages
ADMIN	Administrator	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Step #11:

Next, the system imports the messages. The progress bar graphically represents the progress percentage. The user may click on 'Show Details' to view the items that are being imported.

Once it is done, click "Next" to proceed.

Done

Step #12:

Finally, the login screen appears.
Enter your email address and
password.

Click "Login" to proceed.



AmosConnect™

Welcome to AmosConnect™

You must log in to access the AmosConnect™ portal.

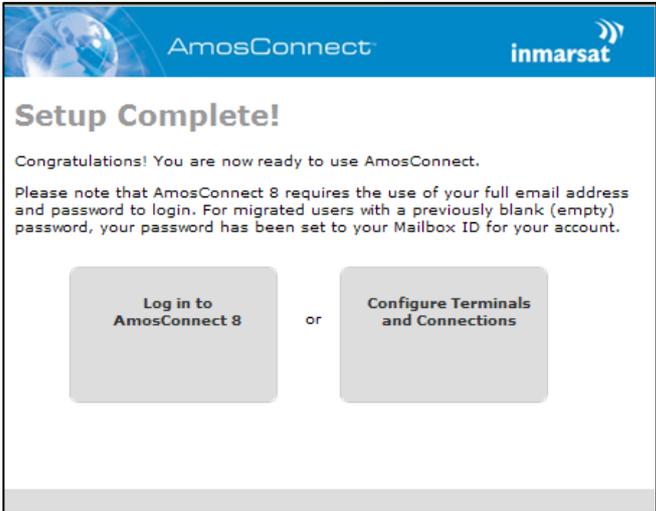
Email Address:

Password:

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AmosConnect™ 8.4.0
Build Date: 2013-02-11
Build Number: 364
Post Office: A36115

5. Configure Terminals and Connections

<p>Step #1:</p> <p>Once the "AmosConnect Setup Wizard" has completed, two options are displayed: "Log in to AmosConnect 8" or "Configure Terminals and Connections"</p> <p>Clicking the "Configure Terminals and Connections" will allow the user to create connections for any satellite terminals connected to the PC.</p>	 <p>The screenshot shows the "AmosConnect" interface with the "inmarsat" logo. The main heading is "Setup Complete!". Below it, a message reads: "Congratulations! You are now ready to use AmosConnect." A note follows: "Please note that AmosConnect 8 requires the use of your full email address and password to login. For migrated users with a previously blank (empty) password, your password has been set to your Mailbox ID for your account." At the bottom, there are two buttons: "Log in to AmosConnect 8" and "Configure Terminals and Connections", separated by the word "or".</p>
<p>Step #2:</p> <p>Next, the "Add Terminal" window is showed, and the user can select the Terminal Type from the combo box.</p> <p>The user can click "Next" to proceed or "Cancel" to cancel the operation.</p>	 <p>The screenshot shows the "AmosConnect" interface with the "inmarsat" logo. The main heading is "Add Terminal". Below it, there is a label "Terminal Type *" and a dropdown menu with "--choose--" selected. At the bottom, there are two buttons: "Next" and "Cancel".</p> <p>©2013 Inmarsat Terms & Conditions Privacy Policy</p> <p>AmosConnect™ 8.4.0 Build Date: 2013-02-11 Build Number: 364 Post Office: A36115</p>

Step #3:

On the "Default Terminal" window, configure the settings for the attached satellite terminal.

The following example will illustrate using a BGAN/FBB/SBB terminal:

Terminal Information:

Terminal Model – Select the model of the satellite terminal.

Terminal Name – Enter a name for the satellite terminal.

Local IP Address – This is the IP address for the satellite terminal

Port – This is the port for the satellite terminal.

NOTE: The "Local IP Address" and "Port" fields are available with BGAN/FBB/SBB (IP-based) terminals only.

Optionally, the user can click the "Scan for new terminals" button in order to look for new terminals".

The screenshot shows the 'Add Terminal' page in the AmosConnect web application. The page has a blue header with the AmosConnect logo and a globe icon. Below the header, the title 'Add Terminal' is displayed. The form contains four fields: 'Terminal Model' (a dropdown menu with '--choose--' selected), 'Terminal Name' (a text input field), 'Local IP Address' (a text input field), and 'Port' (a text input field). Each field has a red asterisk indicating it is required. At the bottom of the form, there are two buttons: 'Save and Setup Connection Profile' and 'Cancel'. Below the form, there is a footer section with copyright information: '©2013 Inmarsat | [Terms & Conditions](#) | [Privacy Policy](#)', version information: 'AmosConnect™ 8.4.0', build date: 'Build Date: 2013-02-11', build number: 'Build Number: 364', and post office: 'Post Office: A36115'.

Step #4:

The system shows the "Add Connection Profile" window with the following fields:

Terminal - This field is mandatory but read only.

Connection Name – The user types a name for the connection profile.

Use default terminal connection information? – Select "Yes" if the default User Profile and password will be used to establish a data connection with the BGAN/FBB/SBB. Otherwise, select "No" to specify the User Profile and password to use to establish the data connection.

By clicking "Save and Finish", the terminal configuration is done; optionally, the user can click on the "Back" button to go to the "Default Terminal" window or the "Cancel" button to cancel the operation.

AmosConnect

Manage Connections

Add Connection Profile

Terminal * Thrane & Thrane Sailor 500 ▼

Connection Name *

Use default terminal connection information?

yes

no

Back Save and Finish Cancel

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AmosConnect™ 8.4.0
Build Date: 2013-02-11
Build Number: 364
Post Office: A36115

Step #5:

Finally, the login page itself will be displayed.

AmosConnect

Welcome to AmosConnect™

You must log in to access the AmosConnect™ portal.

Email Address:

Password:

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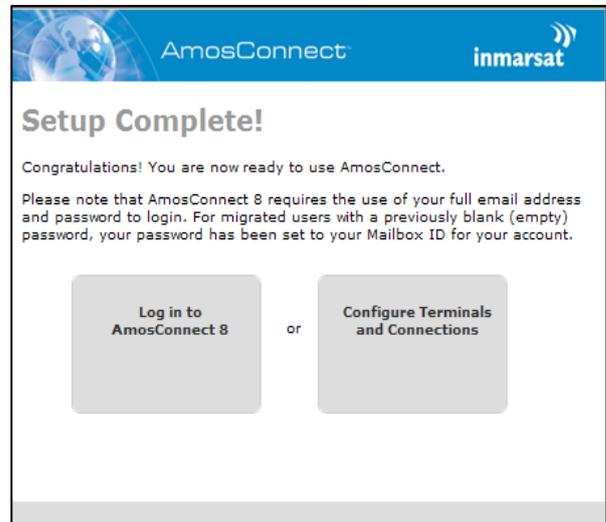
AmosConnect™ 8.4.0
Build Date: 2013-02-11
Build Number: 364
Post Office: A36115

6. Login to AmosConnect

Step #1:

Once the "AmosConnect Setup Wizard" has completed, two options are displayed: "Log in to AmosConnect 8" or "Configure Terminals and Connections"

Clicking the "Log in to AmosConnect 8" will allow the user to sign into the AmosConnect 8 software without configuring terminals and connections; however, both satellite equipment (terminals) and connections may be configured at a later time from the "Settings" section.



Step #2:

On the "Welcome to AmosConnect" window, enter the account credentials for your AmosConnect account as per the following example:

Email Address:

user.A12345@amosconnect.com

Password: password

Once entered, click the "Login" button to login.



7. Restoring from Backup

Step #1:

In the installation options screen, three check boxes are shown to the user for choosing three options.

The first one is for making the AmosConnect Client the default home page.

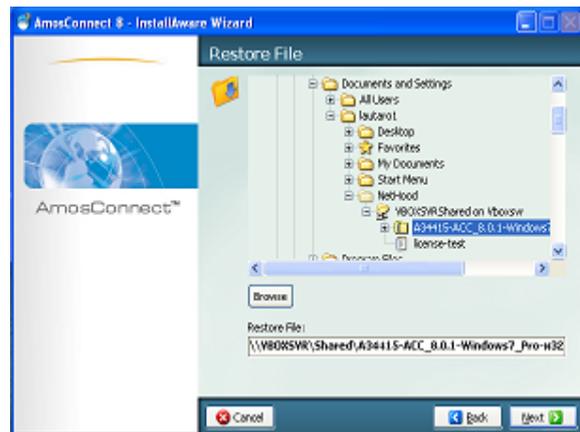
The second one is for making a shortcut on desktop for the AmosConnect Client.

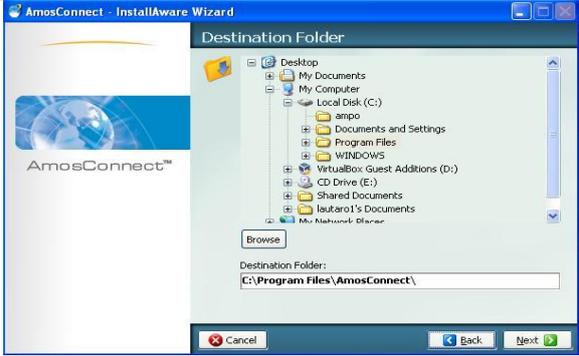
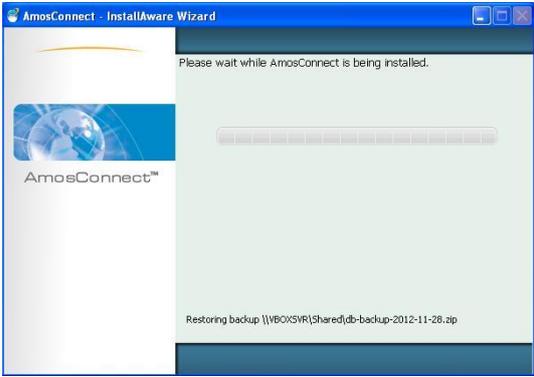
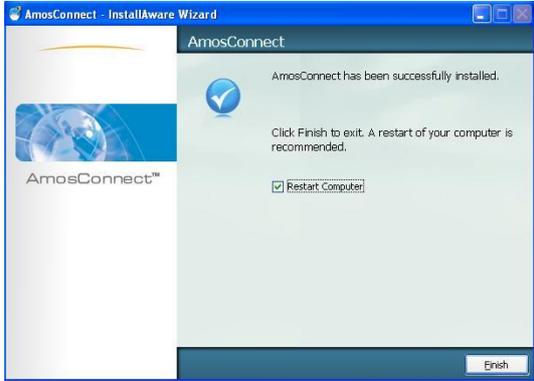
The third and last option is for restoring a System Backup, which essentially is a zip file. In order to restore from backup, the user has to tick this option as shown in the picture.



Step #2:

The second screen shows a tree directory and a browser button for choosing the zip file mentioned above.



<p><u>Step #3:</u></p> <p>Next, the user choses the destination folder where ACC will be installed.</p>	
<p><u>Step #4:</u></p> <p>Next, the installation process takes place under a backup restoration.</p>	
<p><u>Step #5:</u></p> <p>Finally, the installation process ends. The user has the option of restarting the computer by ticking the "Restart Computer" checkbox. Then, click "Finish".</p>	

8. Un-installing the Software

<p>Step #1:</p> <p>To uninstall the software, go to the Windows Control Panel and select "Add or Remove Programs" option. Find and select "AmosConnect 8" and click "Remove".</p> <p>The Installation Wizard will start.</p>	 <p>The screenshot shows a window titled "Installation Wizard" with a blue header and a red close button. The main area contains the text "Installation files are being copied to your computer. This may take a few moments." Below this is a progress bar with green segments. A "Cancel" button is located at the bottom right.</p>
<p>Step #2:</p> <p>The "AmosConnect 8 – InstallAware Wizard" will load and display the "Maintenance" window. Select "Uninstall AmosConnect 8 from this computer." and click the "Next" button to continue with the un-installation procedure.</p>	 <p>The screenshot shows a window titled "AmosConnect - InstallAware Wizard" with a blue header. The main area is titled "Maintenance" and contains the text "Welcome to the Maintenance area for AmosConnect." Below this is a radio button selected for "Uninstall AmosConnect from this computer." There are "Cancel" and "Next" buttons at the bottom.</p>
<p>Step #3:</p> <p>The Installation Wizard will then uninstall the AmosConnect 8 software from the PC. Please wait while the un-installation procedure completes.</p>	 <p>The screenshot shows a window titled "AmosConnect - InstallAware Wizard" with a blue header. The main area contains the text "Please wait while AmosConnect is being uninstalled." Below this is a progress bar with grey segments. At the bottom, it says "Removing AmosConnect".</p>

Step #4:

Once the uninstall procedure is completed, ensure that the "Restart Computer" checkbox contains a checkmark and click the "Finish" button.



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