AmosConnect[™] from Stratos

Installation Guide - Version 7.4

Getting Help

Stratos operates a full support service should you require assistance. Responses may be immediate for simple questions – more detailed support responses may take longer. The Customer Care team is on hand to assist in resolving installation and configuration problems or questions.

All requests for service visits to your vessel should be made either to the support team or via your company administrator.

Customer Support Contact Details:

Tel: 1 800-563-2255 Toll free in N. America Tel: +1 709-748-4226 Worldwide Tel: 33# Toll free when dialed from handset Fax: 1 877-748-4320 Toll free in N. America Fax: +1 709-748-4320 Worldwide E-mail: support@stratosglobal.com Website: www.stratosglobal.com

AmosConnect Installation Guide, Version 7.4

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March 2008

Installing the AmosConnect Software

Regardless of whether you are using the **Basic version** or the **Full version** of the AmosConnect software, you should follow the instructions given below.

1	Once you have confirmed that your computer is physically connected to the Inmars continue with installing the AmosConnect software. Insert the CD provided. The installation program should automatically start up and If the autostart feature does not run, use Windows explorer to locate the	at terminal, and that the data service has been activated with Stratos, you can present you with the main installation menu CD drive (normally D:\) and then run the file <i>startup.exe</i>
2	The installation will now start Click on <i>Next</i>	Vectore to the Install/Shafel Wared for AnonConnect The Install/Shafel Wared of another prove computer. To contrivue, dok Need The Cases The T Cases
3	Accept the terms of the license agreement Click on <i>Next</i>	at me Makering Kance agreement cantals as Agreement for AmonConnect Desir and Fuil as as Agreement for AmonConnect Desir and Fuil built built of Licebce Fy installing the SoftWare, Tou are consenting built by this agreement and Tou warrant that to the sole and authorized user of this are. Zantin grants Tou a licence for the cers of plift term of the karen agreement (Back Next) Carcel



The installation will now begin and copy the files to your computer.

Click on *Finish* when it completes.



The Configuration Wizard will now automatically start

Click on the option to *Create a new Post Office*

Then click on *Next*

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You should insert the details given – most are optional, but you must enter the details for **Your position** and **Ship name**

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The wizard will now start that will create a new post office

Click on Next





		As you do not have a full license, only the default license details will be used.		You now n mailbox
12	Basic Version	CICICK ON COK Amodeonneet Image: Compare the incomplete license details. The following required fields were not found: Image: Compare the Compare the Compare the Image: Compare the	Full Version	Cathering and Ca

You now need to create the first mailbox – normally an Administrator mailbox

You now have to specify the first malbox on t	for lyrites
On a multi-user system. Here is usually the activ	entidos. "Adren"
On single-som systems, this will be the user of	xda
Club "Next" to continue	
	clash Ned Card

This is the Administrator mailbox – you may add other mailboxes for other members of crew (eg Master, Chief Officer, Chief Engineer, ETO, etc)

Once you have created the required mailboxes, click on Next

Habor D	ACHIN		
Hallor Name	Abrevitato		
FreeLee	Anics Adhesistance		-
Wolgag	Everyone	•	
Internet Address	1		
Delault sprig after	dan		
Max message sam	10		

Clicking on *Next* will now create the database Then click on *Finish* to complete the wizard



If you are not using Inmarsat Fleet then the installation continues

Add New	Modem Device	
	Use AM device	C Use TAPI device
Modem:	AMOS SatCom Mir	ii-M 💌
Device:	COM1 -]
Computer:	OCEAN1	Browse 🔽 Loca
	ОК	Cancel

Select the **Use AM device** and select your satcom terminal from the list. If it is not listed, you should select to use the **TAPI device** refer to Appendix xxx for instructions on how to configure this device if required.

Select *Device* as the communications port on the rear of your computer that is connected to the Inmarsat terminal – normally COM1

Then click on **OK**

You now need to configure the dialing devices to communicate with the AmosConnect hub.

If you use BGAN, MPDS or any other TCP connection then you should select *TCP/IP connections on this computer* box and click on *Next* NOTE: For additional instructions on use of Windows XP SP2 together with TCP/IP connection method (BGAN, RBGAN and Fleet) please see Appendix 1.

If you are using an Inmarsat non-Fleet terminal click on Add

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10/49		
Disch belos # TDP/IP connections to be enabled on theil computer	s resulte prist afficies alread	
For Evel R 10P3P sevenchare on the	Contraction (Contraction)	
Och "Next" to control	e.o.Cevel to gal	

Full Version

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Basic Version



Type the name of your Inmarsat terminal in the

If you are not using Inmarsat Fleet then the installation continues

Add New	Nodem Device 🛛 🛛 🔀
	Use AM device O Use TAPI device
Modem:	AMOS SatCom Mini-M
Device:	COM1 -
Computer:	OCEAN1 Browse 🔽 Local
	OK Cancel

Select the Use AM device and select your satcom terminal from the list.

If it is not listed, you should select to use the *TAPI device* refer to Appendix

xxx for instructions on how to configure this device if required. Select *Device* as the communications port on the rear of your computer that is connected to the Inmarsat terminal – normally COM1

Then click on **OK**

Full Version

Type the name of your Inmarsat terminal in the *Description* field. Click on *OK*

Modem Prop	perties	X
General E-M	Mail	
	AMDS SatCom Mini-M	
Description	T&T MINIM	
Setup:	1/FE08/D2	
Device:	COM1 •	
General E-Mail AMOS SatCom Mini-M Description:		
Computer:	OCEAN1 te e modem speaker thout checking for diatone	
	OK Cance	4



You will now be prompted that the configuration has been completed.

Click on *Finish* to complete the wizard.



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Property Page CorgetAdional Too are now made to same AmonCorrenct.

You will now be prompted that the configuration has been completed. Click on *Finish* to complete the wizard. You will now receive a notification of arrival of a new mail. Click on \pmb{OK}

AmosConne	ect notify	×
(į)	New mail has arrived!	
	OK	

Basic Version

The AmosConnect program will now start

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	c										-	
eatr -								Heriage		11/09/200	n 11:49 +0120	

Double click on the new email to open and read it – it will explain the registration process.

You may print this out and refer to it, or else continue as below

You will now need to make several calls into the AmosConnect hub to activate your account. You will do this via either *Dial Up* or *TCP*.

You may now start the AmosConnect program and test the communications link with the AmosConnect hub



You will do this via either *Dial Up* or *TCP*. TCP is used with MPDS and R-BGAN services. Dial-up is used with all other Inmarsat services and Iridium.

To make a Dial-up connection

To make a Dial-up connection click on the **Next** button

ull Version

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TCP is used with MPDS and R-BGAN services. Dial-up is used with all other Inmarsat services and Iridium.

To make a Dial-up connection

To make a Dial-up connection click on the **Next** button

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oject								
lcom	lcome to AmosConnect							

You will now see a screen that offers various dial up options

📥 File	e Edit	Message	Remote	Tools	Setup	Window	Help
🛞 Dial	🛞 Abort	+ TCP/IP	D elete	→ Next			
23:11:0	14 COM1	: Modem S	ervice Sta	rted			То

Click on the Dial button

You will now see a screen that offers various dial up options

📥 Fi	le Edit	Message	Remote	Tools	Setup	Window	Help
1	3		0	→			
Dial	Abort	TCP/IP	Delete	Next			
23:11:	04 COM1	: Modem S	iervice Sta	rted			То

Click on the Dial button

Dial Remote	Post Office		
General Filts	er Redial		
Device:	Mini-M on COM1	•	
Remote PD:	Amos Connect hub [AMOS]	¥	
Phone:	AmosConnect short access code 65	٠	
Dial Using:	Inmarsat Terminal	•	
	Connect	Ca	ncel

This dialog contains four list boxes which you should check are correct:

- **Device** should show your satellite terminal/modem
- Remote PO shows AmosConnect Hub
- ▶ Phone shows AmosConnect access code 65
- **Dial using** shows Inmarsat terminal

If your terminal requires a character sequence in front of the phone number,

e.g. a security code, then click on the right side button

Dial Remote	Post Office	
General Filte	r Redial	
Device:	Mini-M on COM1	•
Remote PD:	Amos Connect hub [AMOS]	•
Phone:	AmosConnect short access code 65	•
Dial Using:	Inmarsat Terminal	• •
	Connect	Cancel

This dialog contains four list boxes which you should check are correct:

- **Device** should show your satellite terminal/modem
- Remote PO shows AmosConnect Hub
- Phone shows AmosConnect access code 65
- **Dial using** shows Inmarsat terminal

If your terminal requires a character sequence in front of the phone number, e.g. a security code, then click on the right

side button Dial Using:

Inmarsat Terminal

	r 1	_

Enter that sequence in the Location Prefix field Then click on *Apply*, then *Close*

Dial Using: Inmarsat Terminal

• ...

Enter that sequence in the Location Prefix field Then click on *Apply*, then *Close*

Dialing Properties 🛛 🔀
Location
Inmarsat Terminal New New
Remove
Settings
Location Prefix
International Prefix
Country Code:
Area Code:
Suffix II
Apply Close

Now if all the settings are correct, press the Connect button

To make a TCP connection

To make a Dial-up connection click on the **Next** button

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oject		
lcom	ie to Amos	sConnect

You will now see a screen that offers various dial up options

Inmarsat Terminal		•	New
Settings			
Location Prefix			
International Prefix			
Country Code:			
Area Code:			
Suffix	=		

Now if all the settings are correct, press the Connect button

To make a TCP connection

To make a Dial-up connection click on the Next button

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You will now see a screen that offers various dial up options

📥 File	Edit	Message	Remote	Tools	Setup	Window	Help
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Dial 4	Abort	TCP/IP	Delete	Next			
23:11:04 COM1: Modem Service Started							
Click c	on th	e TCP/	IP buti	ton			

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T 🕲	+	•	→			
Dial Abort	TCP/IP	Delete	Next			
23:11:04 COM1:	: Modem S	ervice Sta	rted			То

Click on the TCP/IP button

send to TCP/IP Host 🛛 🔀									
Send to TCP/IP Host Filter									
Remote PO:	Amos Connect hub (AMOS)								
Dialup networking									
Diat	[Do not dial.]								
F Hangup when finished									
	OK Cancel	ī							
		_							

This dialog contains two list boxes,

- Remote PO shows AmosConnect Hub
- Dial shows the Dial Up Networking phone book entries.

Select the Dial Up Networking phone book entry for your MPDS connection.

If your MPDS connection is already active, or you are using R-BGAN, select "Do not dial".

Now if all the settings are correct, press the *Connect* button In either case, after the connection has been initialized you will then connect to the AmosConnect hub.

Your account has now been activated which allows you to send and receive email to or from the any internet user up to a maximum size of 1Mb per email.

nd to TCP	'IP Host	6
Send to TCP/	IP Host Filter	
Remote PO:	Amos Connect hub (AMC)sj 💌
Dialup netw	orking	_
Diat	[Do not dial.]	
E Bangup	when finished.	
		OK Cancel

This dialog contains two list boxes,

- Remote PO shows AmosConnect Hub
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select "Do not dial".

Now if all the settings are correct, press the *Connect* button In either case, after the connection has been initialized you will then connect to the AmosConnect hub.

After about 30 seconds you will see the number at the top of your screen change from **ANON1** to a number beginning **AO**####

🞯 AmosConnect A09133 - ADMIN - [SendQue]										
📥 File	Edit	Message	Remote	Tools	Setup	Window	Help			
-	3	+	•	~						
Dial	Abort	TCP/IP	Delete	Next						

You may change this general limit, and also add specific size limits to email originators by visiting our website and log on to your account at http://www.stratosglobal.com/amosconnect

From this web page you should select the option: *Enter my AmosConnect account*

Your login details will have been provided in the last email, which you should keep safely.

If you do not have internet web access from your location, send a copy of this email to your office administrator who can login on your behalf.

This completes the installation process for a Full user account.

Please now refer to the **AmosConnect User Guide** to allow you to make use of the features available.

This means that you have successfully registered you account and we are checking that the email address you requested is available. This should take about 5 minutes.

After 5 minutes, make a second connection in the same way as above.

You will then receive an email which contains the email address you have been assigned.

Your account has now been activated which allows you to send and receive email to or from the any internet user up to a maximum size of 1Mb per email.

You may change this general limit, and also add specific size limits to email originators by visiting our website and log on to your account at

http://www.stratosglobal.com/amosconnect

From this web page you should select the option: *Enter my AmosConnect account*

Your login details will have been provided in the last email, which you should keep safely

If you do not have internet web access from your location, send a copy of this email to your office administrator who can login on your behalf.

This completes the installation process for a Basic user account.

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