



IsatPhone Pro Data Service Setup Guide

1. ***Obtain Drivers Here***
2. Disconnect your computer from the internet.
3. Power on and Plug in your IsatPhone Pro.
4. Click on start and then right click on computer and select Properties. Locate and select device manager in the left column.
5. Under Other Devices right click on IsatPhone Pro 1.0 Modem and select Update Driver Software...
6. Select Browse my computer for driver software...
7. Select Browse and locate the IsatPhone Pro Drivers folder ...
8. Click Next, You may receive a warning that the publisher can't be verified. If this appears then select Install this driver software anyway to install the driver.
9. Once finished repeat the steps for: IsatPhone Pro 1.0 OBEX, IsatPhone Pro 1.0 Serial Interface that are also located under Other Devices
10. Once you have completed the installation remain in the Device Manager window and click on modems.
11. You should see IsatPhone Pro 1.0 Modem, right click on it and select properties.
 - a. Locate and click on the "Modem" tab and Change the Maximum Port Speed to 2400
 - b. Locate and Select the "Advanced" Tab. Under the "Extra Initialization Commands:" Enter &FE0&D2 into the text field.
 - c. Click "OK" and exit the "Phone and Modem" Window you may also exit the Device Manager window.
12. Click on start and select Control Panel.
13. In the control panel window click on Network and Sharing Center
14. In the Network and Sharing Center window click on Set up a dial-up connection
15. In the Dial up Connection window
 - a. Dial-Up Phone Number will be "28"
 - b. Make the User Name and Password: INMARSAT (both all caps)
 - c. Make the Connection Name "IsatPhone Pro Modem"



- d. Then click "Connect" (If it fails and asks to "set up connection anyway" select to do so.)
16. Back in the Network and sharing Center Window towards the upper left hand corner select Change Adapter Settings
17. Right Click on IsatPhone Pro Modem and select Properties
 - a. Under the "General" tab please click on "Configure..."
 - b. Set the Maximum speed (bps) to 2400
 - c. in the same window under "Hardware features" makes sure that "Enable hardware flow control", "Enable modem error control" and "Enable modem compression" are all checked and active then hit "OK" at the bottom.
 - d. Go to the "Options" tab and under "Dialing Options" check all of the options except for "Include Windows logon domain"
 - e. Under "Redialing options" set the "time between redial attempts" to "2 minutes" and the "Idle time before hanging up" to "never" then click "OK" at the bottom of the window.
 - f. Now your data connection is set up and ready to connect for data service. Go back to the dial-up connection and connect to the IsatPhone Pro Modem.